

PROFILE

Controller with End-to-End View

Name: Ulrich Büscher
Year of Birth: 1966
Experience: >20 Years
Availability: Full time
Nationality: German



INTRODUCTION

I am a Financial Controller using a helicopter view on operational processes to understand and link the dependencies between those and the P&L. Only understanding what happens in the background enables efficient analysis of data and reporting of the right KPI. Business cases and simulations from high level down to details – end-to-end – are some of my tools for a successful business.

A very effective tool I use leading to success is common understanding!

SKILLS

Qualifications:

- User experience in:
 - SAP FI/CO, BW incl. BEx Query Designer / Analyzer
 - OID
 - Cognos, Qlikview, Hyperion Essbase
 - MS Office (Excel (VBA basics), Word, Power Point incl. Thinkcell, Access)
 - ECH (Electronic Claims Handling System at Nokia)
 - Quality Center (SOX)
 - ... and I am able to learn a lot more...
- Financial Controlling
- Excel based business cases and simulations
- Reporting and definition of relevant KPI
- IT insight
- Supply chain management
- Project management (basics), process design
- Period end closing activities
- SOX implementation, management testing, self assessment
- Profound experience in After Market Service / Customer Care

Soft Skills: Teamplayer
Target oriented and efficient working style
Analytical and hands-on mindset
Able to communicate complex processes in understandable manner (helicopter view)
Creative, innovative
Stressable

Languages: German (native language)
English (fluent)
French (basics)

REFERENCES

Since 04/2015: **BP Europe SE / BP RP,
Refinery Workstream, JV Reporting**

Consultant for controlling and reporting

Optimization of tools and templates for data validation based on BW queries and excel incl. VBA
Data analysis and validation
Process analysis and optimization
Process automatization
Operational reporting / JV reporting

09/2014 - 03/2015: **Fresenius Netcare GmbH,
(Project Management Office)**

Consultant for controlling and reporting

Design and implementation of a standardized reporting solution for project management based on BW / Excel (incl. VBA) as a blueprint for further implementation in a web application.
Proposal for a portfolio reporting
Process analysis regarding their efficiency
Documentation of requirements towards IT

09/2012 - 03/2014: **B2X Care Solutions (Project BlackBerry),
(Telecommunications)**

Consultant for controlling and reporting

Design and implementation of a reporting solution to track cost savings from different angles: external view (P&L, top down) versus internal view (business cases, bottom up)
Creation of business cases and simulations for savings initiatives and projects including follow up

Data analysis, plan vs actuals
Planning / budgeting
Process analysis regarding their efficiency
Documentation of requirements towards IT

12/1999 - 08/2012:

**Nokia Mobile Phones
(Telecommunications)**

Positions at Nokia:

Manager Efficiency and Performance, Care Repair Operations
Senior Manager Business Control, Care Supply Chain
Management
Senior Business Analyst WW Customer Care
Business Analyst Customer Care Technical Services EMEA
Team Member Business Reporting Germany

Operative tasks:

Closing activities (OPEX, CAPEX, direct costs, inventories,
headcounts, allocations)
Planning and budgeting
Deviation analysis (act / budget / latest estimate)
Cost center maintenance
Continuous improvement of posting guidelines
Reporting of operative and financial KPI incl. monitoring
Definition of new KPI and review of existing ones regarding their
significance
Support of the operative business with facts, business cases and
simulations
Supporting strategic decisions as member of the Management
Team
Ad hoc analysis
Creating requirements towards IT
Ensuring SOX compliance in Nokia Care

The main projects I realized during my time with Nokia:

Care SOX compliance:

Role of global Care SOX coordinator for ensuring Care SOX
compliance incl. management testing sessions

Sales margin elimination in Care:

Concept and implementation of an automated way to eliminate
the margin in spare part sales prices from warranty cost.

Excess & obsolete provisions for service inventory:

Concept and implementation of a harmonized calculation method
to determine a correct level of service inventory provisions in all

global SAP Care plants

MRC vendor recovery posting process:

Standardization of all credit note postings issued by suppliers resulting from reverse logistics to a central Material Recovery Center and reporting of those

Harmonization of warranty validation centers:

Harmonization of the warranty validation centers run by Accenture, at that time in Prague, Singapore, Guangzhou and Curitiba. Focus on way of working and standardized KPI

Global rollout of Activity Based Pricing:

Support in global implementation of repair code claiming and reporting based on defined standards: Definition of service codes, simulation of compensation levels

Care accounting logics:

Further development of the warranty posting guide, linking the Care validation results to SAP accounts, concept and implementation of Internal Order systematic in Care

Warranty cost estimation tool:

Further development of a former version of a tool to simulate future warranty cost of products that are still in development phase

CERTIFICATIONS

04/2012	Quality Management Officer
04/2012	Prince2 Foundation Project Management
01/2006	Certified Service Manager (Nokia)

EDUCATION

1993	Degree in Economics, Fachhochschule Dortmund (Polytechnic) Diplom Betriebswirt (FH) Focus: Controlling, Materials Management / Logistics
1989	Education as Banker, Stadtsparkasse Werne

ABOUT ME

I can offer more than 20 years of professional experience in the area of controlling / processes / reporting. I spent 15 of these in international environments of global players, either in virtual teams or face-to-face.

Controlling is only effective in case the base of the underlying data is transparent. Every process is a starting point of cost and revenue ending up in a P&L. Therefore the only way to design meaningful KPI is using the helicopter view to see the big picture and draw the right conclusions.

In addition I offer strong communication skills and the ability to integrate well into teams.

Hobbies:

Stock exchange, travel, sports, railways

PERSONAL DATA

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